

Veolia - Lead Service Line Project



Veolia is in Bogota as part of its sweeping, \$159 million project to protect residents by removing lead from the system.

Crews will be working to determine whether homes along streets that have a lead service line. This may include some digging, but representatives may also ask for access to the meter of some residents. The company will restore any areas that are disturbed during this process.

If lead is found, Veolia will remove it **AT NO COST TO THE HOMEOWNER.**

If you have any questions, please call Veolia at 1-800-422-5987.

Since 2019, Veolia has had more than a dozen crews working every day to replace lead service lines, the pipes run from the main in the street to an individual home. We've removed more than 12,000 lines so far -- and we aren't slowing down until all the lead is gone. How do we do it? Here's a video of one of our crews in action:
<https://www.youtube.com/watch?v=xQv04aFTGKs>

Veolia appreciates your patience. In the field and the lab, we're working every day to remove lead and ensure our customers have superior drinking water and reliable service for generations to come.